AUTO BULLETIN NO. 20

TO: ALL INSURERS PROVIDING AUTOMOBILE INSURANCE COVERAGE IN DELAWARE

RE: 2012 Auto Rate Survey Information Now Available

DATED: October 8, 2012

Auto companies with more than .01 percent of private auto market share in Delaware in 2011 are required to complete a 2012 auto insurance rate survey, as stipulated by Regulation 610. The deadline for surveys to be completed will be November 9, 2012. All survey materials and instructions will be available on the Department of Insurance’s website.

A document with all instructions, assumptions and provisions for the survey, as well as detailed descriptions of vehicles and the hypothetical consumer profiles to be used in the survey, is available by going to http://www.delawareinsurance.gov/survey/default.shtml.

A list of companies that must complete the survey, divided into those that must complete the full survey and those that must only complete a limited version, is attached to this bulletin. A version of the list showing premium and market share data is part of the instruction document on the website.

Thank you in advance for your work on this survey. Any questions, comments or requests for clarification about the survey and submission process should be emailed to rate@state.de.us.

This Bulletin shall be effective immediately and supersedes Auto Bulletin No. 19 dated September 14, 2011.