AGENTS BULLETIN NO. 18 (Revised)
EMERGENCY CATASTROPHIC (CAT) ADJUSTER BULLETIN

TO: ALL EMERGENCY CAT ADJUSTERS

RE: NOTIFICATION/LICENSING REQUIREMENTS TO CONDUCT EMERGENCY ADJUSTMENT WORK IN DELAWARE

DATED: September 12, 2010 (revised June 5, 2017)

The purpose of Agents Bulletin No. 18 as revised is to notify Emergency CAT adjusters of updates to the procedures by which they are required to notify the Department of performing catastrophic insurance adjustment work in Delaware.

The following provisions of Agents Bulletin No. 18 issued on September 10, 2010 remain in effect:

No adjuster’s license shall be required for any adjuster sent into this State on behalf of an insurer for the investigation or adjustment of a particularly unusual or extraordinary loss, or series of losses, resulting from a catastrophe common to all such losses; provided that such adjuster shall furnish to the Commissioner written notice within 10 calendar days of any such catastrophic insurance adjustment work. . . .

Emergency CAT Adjuster licenses shall be issued for 60 days unless extended by the Commissioner. Requests to extend the emergency CAT adjuster license must be faxed to (302) 736-7906 with an explanation of the need for the extension. There is no charge for the license. A small transaction fee will be assessed for completing the application process. . . .

The Emergency CAT Adjuster is required to carry this license, along with a photo ID, in order to gain access to disaster areas during an emergency.

As of the date of this updated Bulletin, Emergency CAT Adjusters must apply for a license online through www.nipr.com, and must download and print the license from the following link: www.statebasedsystems.com/solar/index.html. In addition to faxing a license extension request, an Emergency CAT adjuster may now email a license extension request to Licensing@state.de.us.

Any questions, comments or requests for clarification about this Bulletin should be emailed to Licensing@state.de.us.

This Bulletin shall be effective immediately and shall remain in effect unless withdrawn or superseded by subsequent law, regulation or bulletin.

Trinidad Navarro
Delaware Insurance Commissioner

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