As you help people with Medicare, here are some key messages to share about the new Medicare card:

- Medicare will mail new cards between April 2018 – April 2019.
- To help prevent identity theft, new cards won’t include Social Security numbers. Instead, each person will get a new unique Medicare Number.
- You don’t need to do anything to get a new card, but you should make sure your mailing address is up to date. Visit ssa.gov/myaccount or call 1-800-772-1213 (TTY: 1-800-325-0778) to correct your mailing address, if updates are needed.
- Medicare will never call and ask for personal information before sending new cards, so don’t share your Medicare Number or other personal information if someone calls and asks for it.
- Medicare will mail more information with the new cards – check Medicare.gov for the latest updates.