### BEFORE THE INSURANCE COMMISSIONER

#### FOR THE STATE OF DELAWARE

IN THE MATTER OF:	)
	)
RIVERSOURCE LIFE	)
INSURANCE COMPANY	)
	) DOCKET NO. 3879-2018
NAIC #65005	)
	)
1818 Ameriprise Financial Center	)
Minneapolis, MN 55474	)

## STIPULATION AND CONSENT ORDER

THIS STIPULATION AND CONSENT ORDER is entered into as of

("Respondent") and the State of Delaware Department of Insurance ("the Department").

Respondent and the Department are collectively referred to herein as the "Parties."

WHEREAS, Respondent is a life and annuity insurance company incorporated under

Minnesota law and authorized to conduct the business of insurance in the State of Delaware; and

WHEREAS, the Department, through its examiners, conducted a target market conduct examination ("Examination") of Respondent's affairs and practices as of December 31, 2016; and

WHEREAS, the Department, through its examiners, prepared and provided to Respondent for review and comment draft versions of the Examination report; and

WHEREAS, Respondent has reviewed and commented on such draft versions of the Examination report; and

WHEREAS, after considering Respondent's comments, the Department, through its examiners, has prepared a final report of the Examination, dated as of June 20, 2018 ("Final Examination Report"); and

WHEREAS, among other findings contained in the Final Examination Report, the Department concluded that the Respondent's practices and procedures did not comply with;

18 Del. Admin. C §7.1.1- Duties of Insurers That Use Agents or Brokers.

18 Del. Amin. C. §1204 -5.2.1- Duties of Agents and Brokers.

18 Del. Amin. C. §1204 -7.3- Duties of Agents and Brokers, and

WHEREAS, the Company has fully cooperated with the Department in the course of the examination by making its books and records available for examination, and its personnel and agents available to assist as requested by the Department; and

WHEREAS, after communications with the Department, Respondent desires to resolve this matter without recourse to any administrative hearing or court action (such as an appeal).

**NOW, THEREFORE, IT IS AGREED,** by and between Respondent and the Department as follows:

- 1. Respondent accepts the Final Examination Report, waives any right to a hearing thereon, and agrees that the Department may file the Final Examination Report without any further modifications.
- 2. Respondent neither admits nor denies all of the facts set forth in this Stipulation and Consent Order relating to the above-referenced asserted violation.
- 3. Upon execution of this Stipulation and Consent Order, Respondent shall pay to the Department an administrative penalty for the Notice Violations in the amount of Seventy-Five

Thousand and (\$ 75,000.00). Respondent shall make its check for the administrative penalty payable to the "State of Delaware."

- 4. Respondent waives any right to challenge in an administrative or court proceeding any of the terms and conditions of this Stipulation and Consent Order.
- 5. This Stipulation and Consent Order is the free and voluntary act of Respondent, and its terms are binding upon Respondent and may be admitted into evidence in any judicial or administrative proceeding against Respondent to enforce such terms. Respondent acknowledges that it has had a full opportunity to seek and receive advice of counsel on all matters related to this Stipulation and Consent Order.
- 6. This Stipulation and Consent Order contains all of the terms and conditions agreed to by the parties and constitutes the final agreement between Respondent and the Department.
- 7. No change, amendment, or modification hereto shall be effective or binding unless it is in writing, dated, and signed by the parties.
- 8. If the Department fails to act on any one or more defaults by Respondent, such failure to act shall not be a waiver of any rights hereunder on the part of the Department to declare Respondent in default and to take such action as may be permitted by this Stipulation and Consent Order or by law.
- 9. This Stipulation and Consent Order may be signed in duplicate, and both documents shall be considered originals. The person executing this Stipulation and Consent Order on behalf of Respondent shall acknowledge his or her signature before a Notary Public and, by executing this Stipulation and Consent Order, certifies that he or she is duly authorized to execute this Stipulation and Consent Order on behalf of Respondent. Respondent agrees that an uncertified

copy of this Stipulation and Consent Order shall be valid as evidence in any proceeding for purposes of enforcement.

10. This Stipulation and Consent Order shall survive Respondent and be enforceable against its successors, transferors, or assigns.

[Signature Page Follows]

RIVERSOURCE LIFE INSURANCE COMPANY:	DELAWARE INSURANCE DEPARTMENT
Schroen	
Print Name: John R. Woerner	TRINIDAD NAVARRO
Title: Chairman & President	Insurance Commissioner
Date: oct. 29, 2018	Date:
Witness to Respondent's Signature Name: Cara Downing Title: VP Planning + Admix Date: 10/29/2018	
STATE OF Monesota )	
STATE OF Minnesota ) SS. COUNTY OF Hangin )	
The foregoing instrument was acknowledge	d before me this <u>79</u> day of <u>October</u> 2018 o is personally known to me and who certified that he ument on behalf of Respondent.
GIVEN under my Hand and Seal of	office, the day and year aforesaid.

MEREDITH ARLENE CUDA
Notary Public
Minnesota
My Commission Expires Jan. 31, 2022

Mendla Cul NOTARY PUBLIC Meredolh auda PRINT NAME

Jan 31, 2072 MY COMMISSION EXPIRES

# RIVERSOURCE LIFE INSURANCE COMPANY:

## DELAWARE INSURANCE DEPARTMENT

TRINIDAD NAVARED	I. I d Navamo
Print Name:	TRINIDAD NAVARRO
Title:	Insurance Commissioner
Date:	Date: 11-01-18
Witness to Respondent's Signature	
Name:	
Title:	
Date:	
STATE OF)	
COUNTY OF	
by, who i	ged before me this day of 2018, is personally known to me or who has produced on, and who certified that he or she is duly authorized to indent.
GIVEN under my Hand and Seal o	f office, the day and year aforesaid.
	NOTARY PUBLIC
	PRINT NAME
	MY COMMISSION EXPIRES