

Trinidad Navarro
Commissioner



Delaware Department of Insurance

Greetings,

Delaware Medicare Assistance Bureau (DMAB) provides free, unbiased health insurance counseling and information to Medicare beneficiaries and their caregivers. Through a statewide network of trained DMAB counselors, individuals with Medicare-related questions and issues can receive personal and confidential assistance.

With the Medicare Open Enrollment Period (OEP) beginning October 15, now would be a great time for you to schedule a virtual appointment with our office. Appointments are available by telephone or video conference. To schedule your appointment, please contact our office at 302-674-7364. Please complete the attached pre-enrollment form and mail back to our office at 1351 W. North St., Suite 101, Dover, DE 19904.

If you have not done so already, please create a MyMedicare.gov account. During OEP, DMAB staff and volunteers will be available to assist you with navigating your changing Medicare needs. By having your MyMedicare.gov account set up prior to OEP this will allow your DMAB counselor to provide you with faster assistance.

A few benefits of creating a MyMedicare.gov account is:

- See drug prices based on any help you get
- Compare your current plan to others
- Access & store your drug list for future use

To create an account, go to the MyMedicare.gov website at <https://www.mymedicare.gov/registration.aspx>, or call DMAB for assistance. Please keep in mind that you will need to store this information in a safe and secure location until you need it.

If you have additional questions, please contact DMAB at 302-674-7364.

Sincerely,

A handwritten signature in blue ink that reads "Trinidad Navarro".

Trinidad Navarro
Insurance Commissioner